

**Request for Proposals  
INTERNET AND PHONE SERVICES**

**The Board of Trustees of the Galveston Wharves  
(Port Of Galveston)  
Galveston, TX**

**Bid No. 2023-014**

**Supplement No. 1**

1. Request for Seat requirements for the locations: number of Base, Business and Executive seats.
  - a. There are currently 70 users and 47 locations.
2. For staff working in the parking lots, parking garages, and security gates: could possibly use wireless handsets with a business seat assignment; we just need to know how the topology is envisioned.
  - a. The Port of Galveston is open to all options.
3. Wherever there will be a handset requirement, we will need to know how many will be base, business or executive.
  - a. The base tier will be about 10% of users. The business tier will be about 80% and Executive tier will be the remaining 10%.
4. Is a current/future fiscal budget in place, and if so, would details be shared?
  - a. The fiscal budget for 2024 is roughly \$90,000.00.
5. Does Galveston Wharves currently have an internet provider in place and if so, with whom?
  - a. The Port's current VoIP and Internet provider is J & J Telecommunications.
6. Would Galveston Wharves share a copy of a month's statement?
  - a. Yes, attached
7. Can you please verify that these are the locations, or are there other locations to be added to our RFP response? This list is from the RFP ATTACHMENT A – SCOPE OF SERVICES Page 8.
  - a. Yes, the list includes all current locations. We do not request any locations to be added at this time, but there could be future additions.
8. Can you provide the number of VoIP lines currently in place?
  - a. There are currently 117 extensions.
9. What is the minimum internet bandwidth requirement for each site?
  - a. The Port currently has 1GB internet service and 3MB service for VoIP.
10. How many concurrent calls per location?
  - a. The Port currently has 234 call paths.
11. What kind of handoff is required for the PBX (SIP, PRI)?
  - a. The Port is currently on a hosted VoIP platform.
12. Will you be using VoIP for any fax, alarm, or elevator lines?
  - a. Yes, we currently do so and would like it to remain in place.
13. Can you provide details of Internet and VoIP requirements per location you have listed in the RFP?
  - a. The requirements are the same across the board, as described in the RFP.
14. Where is the PBX located? Is there any kind of extension needed?
  - a. The PBX is cloud hosted

15. How many DID's per locations will you need?
  - a. The Port currently has 250 DIDs.
16. Is there a requirement for Direct Trunk Overflow in the case of an outage?
  - a. The Port must always have the ability to make and receive calls. 99.999% uptime is the bare minimum
17. Can you provide me with all the locations for Internet & VoIP, number of users per locations, rent or lease phones, speed of internet at each location, required features for voip, using any CRM, and all the wiring in place?
  - a. The Port currently owns all phone equipment. Locations are provided in the RFP.

**J & J Telecommunications, Inc.**

7909 Harborside Drive  
Galveston, Texas 77554

**INVOICE**

**57864**

Business - (409) 744-5868  
FAX - (409) 744-9282



Business Hours: (invalid)

Customer: **2767**

Ship To:

**PORT OF GALVESTON  
123 ROSENBERG AVENUE  
8TH FLOOR  
GALVESTON, TX 77550  
ATTN: ACCTS PAYABLE**

**PORT OF GALVESTON  
8TH FLOOR SHEARN MOODY PLAZA  
GALVESTON, TX 77550  
USA**

Contact **CAMCIOGLU, LAURA 409.765.9321**

Called In Date / Time	Order Placed By	Order Taken By	Work Order Type	Purchase Order #
Scheduled Date / Time	Technician	Terms	Ship VIA	Salesperson
System Type		Install / Cut Date	Warranty Expire	Service Contract Renewal
VOICE GT				

**DUE ON RECEIPT**

Work Requested:

Work Performed:

Date	Item	Description	Order	Ship	Disc%	Price	Total
10/1/2023	PORT OF GALVESTO	VoiceGT User	70	70		\$30.00	\$2,100.00
10/1/2023	PORT OF GALVESTO	VoiceGT Location	47	47		\$25.00	\$1,175.00
10/1/2023	PORT OF GALVESTO	VoiceGT Fax	8	8		\$25.00	\$200.00
10/1/2023	PORT OF GALVESTO	VoiceGT Site 911 Number	8	8		\$7.00	\$56.00
10/1/2023	PORT OF GALVESTO	VoiceGT Toll-Free Number	1	1		\$10.00	\$10.00
10/1/2023	PORT OF GALVESTO	Managed Voice Circuit 3Mbps Symmetrical	1	1		\$528.00	\$528.00
10/1/2023	PORT OF GALVESTO	Direct Interent Access Circuit 1Gig Symmetrical	1	1		\$3,100.00	\$3,100.00
10/1/2023	PORT OF GALVESTO	RECOVERY FEE	1	1		\$483.91	\$483.91
10/1/2023	PSA (200600147) LD	1630 minutes Long Distance	1630	1630			

Remit To:  
**7909 Harborside Drive  
Galveston, Texas 77554**

TXEX - TAX EXEMPT

Sub-Total: \$7,652.91  
Sales Tax: \$0.00  
TOTAL: \$7,652.91  
Payments:  
Adjustments:

Thank you for your business!

**Amount Due: \$7,652.91**

Past due balances are subject to a finance charge of 1.50% per month (18.00% per annum).