



Port E-News

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Carnival's Port of Galveston Embarkation Team Is Named 'Best of the Best' for the Third Consecutive Year

For the third year in a row, Carnival Cruise Lines' Galveston embarkation team earned top honors in the company's annual guest comment card survey, edging out embarkation teams in the line's six other year-round U.S. homeports by mere percentage points.

"The Galveston team is certainly deserving of this honor. While all of Carnival's embarkation personnel endeavor to provide superior service, the Galveston team continually goes 'above and beyond' in assisting our guests," said Vicky D'Amico, Vice President of Reservations Administration, who oversees embarkation teams in Carnival's various homeports.

The award, which will be "officially" presented at a reception in Galveston later in the year, was based on guest comment card feedback, which ranked embarkation teams in a variety of service-related areas, including professionalism, efficiency and friendliness.

"We are very fortunate to be associated with Carnival's embarkation team here in Galveston," stated Steven M. Cernak, Port Director. "Since the commencement of cruise operations in September 2000, our working relationship with Carnival staff continues to strengthen and grow. The embarkation team is a major reason that Carnival's operations in Galveston have been so successful and that the Port has been able to attract hundreds of thousands of new visitors to Galveston Island each year."

In recognition of their efforts, the Galveston embarkation team will enjoy a complimentary dinner at an area restaurant at which time they will be presented with a plaque to display in their offices.
